

Rule No. 9
RENDERING AND PAYMENT OF BILLS

Sheet 1

A. Rendering of Bills

Bills for service will be rendered each customer on a monthly or bimonthly basis at the option of the utility, unless otherwise provided in the rate schedules.

1. Metered Service

a. Meters will be read at regular intervals for the preparation of periodic bills and as required for the preparation of opening bills, closing bills and special bills. Level Pay Plan Bills are based on meter registrations but are determined as described in Section D of the tariff. (T)

b. The opening bill for metered service will not be less than the established monthly minimum or readiness to serve charge for the service. Any amount paid in excess of the prorated charges otherwise applicable to the opening period will be credited against the charge for the succeeding regular billing period, except that no such credit shall accrue if the total period of service is less than one month.

c. It may not always be practicable to read meters at intervals which will result in billing periods of equal numbers of days.

(1) Should a monthly billing period contain less than 27 days or more than 33 days a pro rate correction in the amount of the bill will be made.

(2) The charge for metered service for a bimonthly period will be computed by doubling the monthly minimum or readiness to serve charge and the number of cubic feet to which each block rate is applicable on a monthly basis.

(3) For billing periods other than monthly or bimonthly adjustments will be made proportionate to that for a monthly billing period.

d. Bills for metered service will show at least the reading of the meter at the end of the period for which the bill is rendered, the meter constant, if any, the number and kinds of units, and date of the current meter reading.

(Continued)

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1. Metered Service (Continued)

- e. Each meter on a customer's premises will be considered separately and the readings of two or more meters will not be combined except where combination of meter readings is specifically provided for in the applicable rate schedule, or where the utility's operating convenience or necessity may require the use of more than one meter or a battery of meters. In the latter case, the monthly minimum or readiness to serve charge will be prorated from the monthly minimum or readiness to serve charges of the applicable rate schedule upon the basis of a meter size equivalent in diameter to the total combined discharge areas of such meters.

2. Flat Rate Service

- a. Bills for flat rate service are payable in advance.
- b. The opening bill for flat rate service will be the established monthly charge for the service. Any amount paid in excess of the prorated charges otherwise applicable to the opening period will be credited against the charge for the succeeding regular billing period, except that no such credit shall accrue if the total period of service is less than one month.
- c. For billing periods other than monthly, the charge for flat rate service will be computed by multiplying the monthly charge by the number of months in the billing period.

3. Proration of Bills

- a. The charges applicable to opening periods, closing bills and bills rendered for periods corresponding to less than 27 days or more than 33 days for monthly billing periods will be computed as follows:

(1) Metered Service

The amount of the minimum charge (and the quantity allowed therefor) or the readiness to serve charge

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3. Proration of Bills (Continued)

and the quantity in each of the several quantity rate blocks will be prorated on the basis of the ratio of the number of days in the period to the number of days in an average billing period. The measured quantity of usage will be applied to such prorated amounts and quantities.

(2) Flat Rate Service

The billing period charge will be prorated on the basis of the ratio of the number of days in the period to the number of days in an average billing period.

(3) Average Billing Period

The number of days in an average billing period is defined as 365 divided by the number of billing periods in a year. (It is 30.4 days for a monthly billing period.)

B. Payment of Bills

Regular monthly bills are due and payable on presentation and payment may be made at SCE's office or to an authorized collector. Accepted methods of payment are as follows:

1. Checks sent via the U.S. mail to the address on the payment stub, or
2. Checks, money orders, or cash paid at any SCE Payment Office or an authorized payment location, or
3. Electronically through SCE's electronic bill presentation and payment service, Pay-by-Phone service Direct Payment service, QuickCheck, Electronic Data Interchange for commercial customers, or credit/debit card, pinless debit card, and /or electronic check for residential customers, or (T)
4. Electronically by a recurring automatic bank debit or an electronic funds transfer the customer initiates through a third party. A transfer or transaction fee over and above the SCE bill amount may be charged to the customer by a third-party vendor for these services, or (T)
5. Any other means mutually agreeable to SCE and the customer.

Closing bills, where service is to be discontinued, will be due and payable on presentation, and collection will be made at time of presentation.

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C. Credit/Debit Card Payment Option.

SCE shall accept credit/debit card, pinless debit card, and/or electronic check payments from customers for payment of their residential gas bill and deposit. Payments will be accepted through the use of a vendor, and a \$1.65 convenience fee per transaction shall apply. Credit/debit card, pinless debit card, and/or electronic check payments will be accepted for water-related charges and deposits. Customers are limited to one transaction per each assessed fee. If a residential customer has more than one customer account, a separate card transaction is needed for each account. A convenience fee will apply for each transaction completed and will be added as a charge to the credit/debit card and not to the SCE Energy Statement.

Customers who are scheduled for disconnection (i.e., a bill that is not paid within the time required by such disconnection notice) are able to make a payment using a credit/debit card, pinless debit card, and/or electronic check. In addition, customers who have had their residential service disconnected will be able to make a payment using a credit/debit card, pinless debit card, and/or electronic check for reconnection of service, and will be able to pay a deposit that is necessary due to being scheduled for disconnection or disconnected. This payment option is not available to customers who have had two or more returned credit and/or debit payments within the last 12 months or who have made a fraudulent payment.

D. Level Pay Plan

Water customers who are served by SCE on Schedule DE and Schedule W-1, all of whom want to minimize variations in monthly bills, may elect to participate in the Level Pay Plan. Customers can join the plan in any month of the year and the plan will extend for 12 subsequent months. However, customers may voluntarily withdraw from the plan upon written notice to SCE and a settlement bill will be generated in accordance with the provision of Section D.4. Meters will normally be read and billed at regular monthly intervals. The terms and conditions of the Level Pay Plan are as follows:

1. Level Pay Plan is open to customers regardless of length of service with SCE.
2. The Level Pay Plan amount is due upon presentation as described in Section D.3.
3. Customers shall pay the Level Pay Plan amount shown due each month before it becomes Past Due as described in Rule 11, Section B, Discontinuance and (T) Restoration of Service.
4. At the one (1) year anniversary of Level Pay Plan participation, all customers will receive a settlement bill. Customer will also receive a settlement bill if they voluntarily withdraw from the plan.

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D. Level Pay Plan (Continued) (T)

5. When a settlement bill is rendered, any amounts due for usage over and above plan amounts already paid are then due and payable in accordance with SCE's filed tariff schedules; any credit for plan amounts paid in excess of actual usage will be applied to the customer's next regular monthly bill or will be refunded by check if so requested by the customer.
6. Level Pay Plan amounts will be reviewed and may be adjusted if there is a 20% or greater difference between the current Level Pay Plan amount and the actual usage amount.
7. Participants may be removed from the Plan if, in the opinion of SCE, the conditions of service or basis on which credit was originally established have materially changed. If a customer is removed from the Level Pay Plan, a settlement bill will be rendered as described in Section D.5. above. (T)

For customers with a minimum of 365 days of service, the following condition applies:

The Level Pay Plan amount is based on the daily average bill amount in dollars, multiplied by 365 and divided by 11 months. The Level Pay Plan amount will be rounded up or down to the nearest \$1.00.

For customers with less than 365 days of service or customers electing the Level Pay Plan at the time service begins at a specific service address, the following condition applies:

The Level Pay Plan amount will be based at one-half of the deposit base amount determined in accordance with the provisions of Section A.1 of Rule 7, Deposits, established on the account.

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