



Rule 9  
RENDERING AND PAYMENT OF BILLS

Sheet 1

A. Rendering of Bills.

1. Metered Service. Bills and Summary Bills for metered service will be based on meter registrations. Meters will be read as required for the preparation of regular bills, opening bills, and closing bills. It may not be possible always to read meters on the same day of the month or at intervals of equal numbers of days. Level Pay Plan Bills are based on meter registrations but are determined as described in Section E of the tariff.

2. Service Period. Bills and Summary Bills for electric service will normally be rendered on a monthly basis; except that SCE may render bills more or less frequently at the option of SCE.

3. Daily Rate Schedules. Bills and Summary Bills for accounts on rate schedules with daily charges will be billed on a daily basis and will be computed on the number of days in the service period. No pro rata computation is required.

4. Monthly Rate Schedules. Bills and Summary Bills for accounts on rate schedules with monthly charges will normally be billed for a monthly billing period.

a. Monthly Billing Period. A monthly billing period will contain 27 to 33 days.

Bills and Summary Bills for accounts which are normally billed for a monthly billing period, including accounts based on measured monthly demand, will be calculated on a pro rata computation for other than a monthly billing period except as specified in Rule 22, Section E.13.

b. Pro Rata Computation. Where a pro rata computation is made, the billing will be computed in accordance with the applicable rate schedule, but the size of the energy blocks, and the amount of the monthly charges and credits specified therein, will be prorated on the basis of the ratio of the number of days in the billing period to the number of days in a monthly billing period. For this purpose, an average monthly billing period of 30 days, may be used unless otherwise provided in the tariff schedules.

5. Accumulative Amount Due. SCE reserves the right to accumulate bills until the total amount due exceeds \$2.00.

6. Electronic Billing. A bill presentment method that allows customers to receive and view Bills and Summary Bills electronically and to no longer receive paper bills. All charges that would have appeared on the paper bill, along with all legal and mandated notices, are provided with the electronic bill. However, all discontinue of service notices are delivered separately in accordance with the provisions of Rule 8 and Rule 11. Customers who make an electronic payment may be automatically enrolled in Electronic Billing after the next regular billing cycle following SCE's receipt of the electronic payment. Customers may choose to end participation in Electronic Billing at any time by contacting SCE, and such requests will be effective the next regular billing cycle after the customer's request is processed by SCE. (C)

(Continued)

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Senior Vice President

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B. Reading of Separate Meters Not Combined. For the purpose of billing, each meter upon the customer's premises will be considered separately, and the readings to two or more meters will not be combined except as follows:

1. Where combinations of meter readings are specifically provided for in the rate schedule.
2. Where SCE's operating convenience requires the use of more than one meter.

C. Payment of Bills. All Bills and Summary Bills are due and payable on presentation, and payment should be received at the office of SCE or by a representative or agent authorized by SCE. Accepted methods of payment are as follows:

1. Checks sent via the U.S. mail to the address on the payment stub, or
2. Checks, money orders, or cash paid at any SCE Payment Office or an authorized payment location, or
3. Electronically through SCE's electronic bill presentation and payment service, Pay-by-Phone service, Direct Payment service, QuickCheck, Electronic Data Interchange for commercial customers, or credit/debit card pinless debit card, and/or electronic check for residential customers, or
4. Electronically by a recurring automatic bank debit or an electronic funds transfer the customer initiates through a third party. A transfer or transaction fee over and above the SCE bill amount may be charged to the customer by a third-party vendor for these services, or
5. Any other means mutually agreeable to SCE and the customer.

D. Returned Check Charge. SCE may require payment of a \$7.00 returned check charge for any check returned from the bank unpaid. The Returned Check Charge shall also apply to any forms of payment that are subsequently dishonored.

E. Level Pay Plan.

Small commercial and lighting customers who are served by SCE on Schedule GS-1 and residential customers qualifying for Baseline allocations, who are served by SCE under Schedule D, D-CARE, D-FERA, TOU-D or TOU-D-T, all of whom want to minimize variations in monthly bills, may elect to participate in the Level Pay Plan. Customers can join the plan in any month of the year and the plan will extend for 12 subsequent months. However, customers may voluntarily withdraw from the plan upon written notice to SCE and a settlement bill will be generated in accordance with the provision of Section E.4. Meters will normally be read and billed at regular monthly intervals. The terms and conditions of the Level Pay Plan are as follows: (T)

1. Level Pay Plan is open to customers regardless of length of service with SCE.
2. The Level Pay Plan amount is due upon presentation as described in Section E.3.
3. Customers shall pay the Level Pay Plan amount shown due each month before it becomes Past Due as described in Rule 11, Section A, Discontinuance and Restoration of Service.
4. At the one (1) year anniversary of Level Pay Plan participation, all customers will receive a settlement bill. Customers will also receive a settlement bill if they voluntarily withdraw from the plan.

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E. Level Pay Plan. (Continued)

5. When a settlement bill is rendered, any amounts due for usage over and above plan amounts already paid are then due and payable in accordance with SCE's filed tariff schedules; any credit for plan amounts paid in excess of actual usage will be applied to the customer's next regular monthly bill or will be refunded by check if so requested by the customer.
6. Level Pay Plan amounts will be reviewed and may be adjusted if there is a 20% or greater difference (10% or greater for small commercial and lighting customers) from the current Level Pay Plan payment amount and the newly calculated Level Pay Plan payment amount based on such review.
7. Participants may be removed from the Plan if, in the opinion of SCE, the conditions of service or basis on which credit was originally established have materially changed. If a customer is removed from the Level Pay Plan, a settlement bill will be rendered as described in Section E.5. above.

For customers with a minimum of 365 days of service, the following condition applies:

The Level Pay Plan amount is based on the daily average bill amount in dollars, multiplied by 365 and divided by 11 months. The Level Pay Plan amount will be rounded up or down to the nearest \$1.00.

For customers with less than 365 days of service or customers electing the Level Pay Plan at the time service begins at a specific service address, the following condition applies:

The Level Pay Plan amount will be based at one-half of the deposit base amount determined in accordance with the provisions of Section A.1 of Rule 7, Deposits, established on the account.

F. Late Payment Charge.

The following terms and conditions relating to the Late Payment Charge will not apply until further notice to residential and Small Business Customers: (T)

A Late Payment Charge of 0.7% may be applied to the total unpaid balance of a domestic or non-domestic Customer Account if the customer's payment is not received by the date indicated on the Customer Account Bill or Summary Bill.

Domestic California Alternate Rates for Energy (CARE) customers are exempt from application of the Late Payment Charge.

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Carla Peterman  
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F. Late Payment Charge. (Continued)

Where a Customer Account or Summary Bill serves a California state agency, and payment is not received within 50 calendar days after the date of electronic transfer or the postmark date of the bill, the Late Payment Charge applicable to that Customer Account or Summary Bill will be at a rate of one (1) percent above the Pooled Money Investment Account (PMIA) daily rate on June 30 of the prior fiscal year, but not to exceed 15 percent. Such rate shall be applied to and accrue on a California state agency Customer Account or Summary Bill only after 50 calendar days from the date of electronic transfer or the postmark on the bill has elapsed. A Late Payment Charge to a California state agency of one hundred dollars (\$100) or less will be waived. It is the intention of this section not to exceed the requirements and limitations specified by California Government Code Section 927 *et seq.*

"Postmark date" or "the date of electronic transfer" is applicable only to California state agencies in determining the Late Payment Charge. For all other accounts, the Late Payment Charge date is calculated from the "date of presentation," which is the terminology used consistently in SCE's other tariffs, such as Rule 11.A.

The State of California shall notify SCE as to which Customer Accounts or Summary Bills serve California state agencies. The provisions of the above paragraph shall apply after such notification, except where SCE has previously identified the account as one belonging to a California state agency.

G. Privacy of Customer Information.

To preserve a customer's privacy when receiving and paying electric bills through the Internet, SCE shall not release confidential information, including financial information, to a third party without written consent from the customer. Privacy and security of customer usage information will be maintained in accordance with SCE's Rule 25, Protecting the Privacy and Security of Customer Usage Information.

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H. Credit/Debit Card Payment Option.

SCE shall accept credit/debit card, pinless debit card, and/or electronic checks payments from customers for payment of their residential electric bill or Summary Bill and deposit.<sup>1/</sup> Payments will be accepted through the use of a vendor, and a \$1.65 convenience fee per transaction shall apply. Credit/debit card and pinless debit card payments will be accepted for energy-related charges and deposits. Customers are limited to one transaction per each assessed fee. If a residential customer has more than one customer account, a separate card transaction is needed for each account. A convenience fee will apply for each transaction completed and will be added as a charge to the credit/debit card and not the SCE Energy Statement. (T) (R)

Customers who are scheduled for disconnection (i.e., a bill or Summary Bill that is not paid within the time required by such disconnection notice) are able to make a payment using a credit/debit, pinless debit card, and/or electronic check. In addition, customers who have had their residential service disconnected will be able to make a payment using a credit/debit, pinless debit card, and/or electronic check for reconnection of service, and will be able to pay a deposit that is necessary due to being scheduled for disconnection or disconnected. This payment option is not available to customers who have had two or more returned credit and/or debit payments within the last 12 months or who have made a fraudulent payment. (T) (T)

<sup>1/</sup> The service accounts associated with a Summary Bill must also be for residential service.

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