



Southern California Edison
Rosemead, California (U 338-E)

Cancelling Revised Cal. PUC Sheet No. 67847-E
Revised Cal. PUC Sheet No. 65975-E

Sheet 1

ENERGY STATEMENT
DISCONNECTION NOTICE

Form 14-574 O

(To be inserted by utility)

Advice 4043-E
Decision 19-05-020

Issued by
Kevin Payne
Chief Executive Officer

(To be inserted by Cal. PUC)

Date Submitted Jul 26, 2019
Effective Jul 26, 2019
Resolution _____

Ways to contact us

| | |
|--|-----------------------------|
| Customer service numbers | <i>Relay calls accepted</i> |
| General Services (U.S. & Canada) | 1-800-655-4555 |
| Payments, Extensions or Payment Options | 1-800-950-2356 |
| Emergency Services & Outages | 1-800-611-1911 |
| California Alternate Rates for Energy (CARE) | 1-800-447-6620 |
| Energy Theft Hotline | 1-800-227-3901 |
| Hearing & Speech Impaired (TTY) | 1-800-352-8580 |

Request a large print bill 1-800-655-4555

| | |
|-------------------------------|----------------|
| Multicultural services | |
| Cambodian / ភ្នំ | 1-800-843-1309 |
| Chinese / 中文 | 1-800-843-8343 |
| Korean / 한국어 | 1-800-628-3061 |
| Vietnamese / Tiếng Việt | 1-800-327-3031 |
| Spanish / Español | 1-800-441-2233 |

Correspondence:
 Southern California Edison
 P.O. Box 6400
 Rancho Cucamonga, CA
 91729-6400
 www.sce.com

Important information

What are my options for paying my bill?

| | |
|------------------|---|
| On-line | Pay one-time or recurring on www.sce.com/bill |
| Mail-in | Check or Money order |
| In Person | Authorized payment locations 1-800-747-8908 |
| Phone | QuickCheck 1-800-950-2356 |
| | Debit & credit card * 1-800-254-4123 |
| | *Residential customers only |

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 19 days after the preparation date, which was 07/20/19.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts). (T)

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating_outage.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

| Type of Call | English | Spanish |
|------------------------|----------------|----------------|
| TTY/VCO/HCO to Voice | 1-800-735-2929 | 1-800-855-3000 |
| Voice to TTY/VCO/HCO | 1-800-735-2922 | 1-800-855-3000 |
| Speech-to-Speech Relay | 1-800-854-7784 | 1-800-854-7784 |

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-00-000-0000

| | | |
|-------------|----------------|-------------|
| STREET# | STREET NAME | APARTMENT # |
| CITY | STATE | ZIP CODE |
| TELEPHONE # | E-MAIL ADDRESS | |

Direct Payment (Automatic Debit) Enrollment: 2-00-000-0000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Every Month One Month only

Add this amount for EAF \$ _____

Every Month One Month only

Select one box only and sign below for EAF: _____

Stay informed about your annual bill

| | |
|---|---|
| Your new charges Due monthly | Year-to-date charges: \$9.28 Settled at end of 12-month billing period (on or about 07/09/19) |
| <i>If you pay only this month's new charges, you may owe a large amount at the end of your 12-month billing period.</i> | <i>You may make additional payments anytime. Payments will not show up in your year-to-date charges. They will create a credit on your account. Any remaining balance forward will be settled against any charges in your 12-month settlement bill.</i> |
| | You are in billing month 1 of 12. |

Your past and current electricity usage

| | Electricity (kWh) |
|--|-------------------|
| 06/19/19 to 07/19/19 | |
| Consumption | 462 |
| Net Generation | -414 |
| Total electricity usage this month in kWh | 48 |

Your next billing cycle for meter 000000-000000 will end on or about 08/19/19.

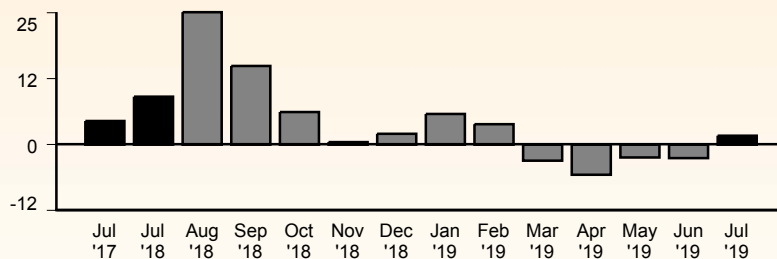
Consumption is the total amount of electricity imported from SCE.

Net generation is the amount of excess electricity exported to the grid by your generating system.

Total electricity usage is your system's total net generation minus your total consumption.

Your daily average electricity usage (kWh)

2 Years ago: 4.37 Last year: 8.90 This year: 1.60



Details of your new charges

Your rate: DOMESTIC

Billing period: 06/19/19 to 07/19/19 (30 days)

Delivery charges - Cost to deliver your electricity

| | | |
|-----------------------|---------------------|--------|
| Basic charge | 30 days x \$0.03100 | \$0.93 |
| Bal of minimum charge | | \$5.17 |

Your Delivery charges include:

- \$6.10 distribution charges

| | | |
|------------------------------|--------------------|--------|
| Subtotal of your new charges | | \$6.10 |
| State tax | 48 kWh x \$0.00030 | \$0.01 |

Your overall energy charges include:

- \$0.14 franchise fees

Your new charges **\$6.11**

Additional information:

- Service voltage: 240 volts
- Your summer baseline allowance: 378.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.
- Net Surplus Compensation option: None Selected

Details of your tracked charges

Your rate: DOMESTIC
 Billing period: 06/19/19 to 07/19/19 (30 days)

Delivery charges - Cost to deliver your electricity

| | | |
|---------------------------|--------------------|--------|
| Energy-Summer | | |
| Tier 1 (100% of baseline) | 48 kWh x \$0.08909 | \$4.28 |
| DWR bond charge | 48 kWh x \$0.00503 | \$0.24 |

Generation charges - Cost to generate your electricity

| | | |
|---------------------------|--------------------|--------|
| SCE | | |
| Energy-Summer | | |
| Tier 1 (100% of baseline) | 48 kWh x \$0.09909 | \$4.76 |

Energy Charge Total **\$9.28**

Additional information regarding your Net Consumption/Generation:

- Your year-to-date energy charges total as of previous month: \$0.00
- Your current month energy charge total: \$9.28
- Your year-to-date energy charges: \$9.28
- Your year-to-date kWh: 48 kWh

| | | | |
|---|--|------------|-------------------|
| Your Total Usage: 48 kWh | Tier 1 | Tier 2 | High Usage Charge |
| <p>Understanding Your Bill... Your usage for the billing period falls into Tier 1. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.</p> | 48 kWh | 0 kWh | 0 kWh |
| | \$0.19/kWh | \$0.25/kWh | \$0.43/kWh |
| | <p>Your Total Usage 48 kWh</p> <p style="text-align: center;">High Usage Charge - Learn more at on.sce.com/highuse</p> | | |

Please visit us at www.sce.com

Stay Safe Around Electricity: Metallic Balloon Safety

- **Keep metallic balloons indoors.** They should always be tied to a weight.
- **Never release them outside.** They can cause electrical outages if they touch wires.
- **Never remove the weight.** Puncture balloons before disposing of them.
- **Stay away and call 911.** Do not attempt to retrieve a balloon or kite tangled in wires.

Visit us at sce.com/staysafe for more safety tips. **Stay aware. Stay safe.**

Keeping Our Communities Safe

As Californians, we are witnessing the alarming impact of climate change and know how devastating wildfires can be. We also know that everyone has a role in preparing for any disaster. At Southern California Edison, we continue to take steps to keep our communities and employees safe. This includes:

- Strengthening our equipment;
- Keeping trees and vegetation clear of our power lines and;
- Using technology to help with early detection of wildfires.

If weather conditions tell us the fire danger in your area is elevated -- for example, if there are strong winds and the vegetation is dry -- we may temporarily shut off power to customers in your community. This is called a Public Safety Power Shutoff (PSPS), and it is meant to keep your community safe.

We understand that being without power can be disruptive to you whether at home, school or work. We consider PSPS after other operational practices have been exhausted in our ongoing efforts to maintain safety in these hazardous conditions.

To learn more about PSPS and ways you can prepare, visit

sce.com/pmps

Budget Your Electricity Bill with the Level Pay Plan

Are your electric bills higher in the summer? Do these higher bills stretch your budget? Sign up for SCE's Level Pay Plan (LPP), which allows you to spread high summer and/or winter bills over an entire year into equal monthly payments.

It's easy. SCE calculates your electricity use over the prior 12 months and come up with a dollar amount. This dollar amount is divided by 11 and becomes the Level Pay Plan amount you pay over the next 11 months. On the 12th month, you'll receive a settlement bill showing either a payment due, or a credit to your account based on how much energy you used.

Your account is periodically reviewed and your monthly payment may be adjusted during the year depending on your power usage.

If you'd like to enroll, please call **1-800-434-2365**. LPP is based on eligibility and some restrictions may apply. Once enrolled, you must pay your bills monthly by the due date to remain eligible for the program.

Building Community Resiliency

Each year, Edison International invests \$20 million of shareholder dollars to brighten communities across SCE's service area. Supporting non-profit organizations focused on public safety that are working to make our communities more resilient and better prepared for disasters is a high priority. Learn more about these efforts at:

edison.com/firefighter

Safe Portable Generator Hook-Up

Connecting a portable generator to your home's electrical wiring is dangerous and can cause serious injuries or electrocution.

Do not hook up a generator directly to an electrical panel. The safe way is to plug the electrical equipment into a portable generator using a properly sized extension cord approved by Underwriters Laboratories (UL).

If your needs require a generator to be wired directly to your home's electrical system, California state law mandates that you notify us. We also recommend that you enlist the service of a qualified electrician to perform the task.

For additional safety information visit:

sce.com/generator

Proposition 65 Warnings



WARNING: The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

www.P65Warnings.ca.gov

1. **Diesel Generation:** Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles:** SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures:** SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

www.sce.com/avisos

Rate Plans to Help You Save

SCE has rate plans that could help you save money, energy, or the environment. Visit www.sce.com/socalrates to learn more or select a rate plan option that might fit your household's needs.

Now Is the Time to Enroll In a Demand Response Program

Splash into savings this Summer by enrolling in a Demand Response program, which provides incentives for reducing electricity use when demand goes up. For more information go to sce.com/resdrp

Want \$1000 Back?

When you're shopping for your next car, consider the benefits of an electric vehicle (EV):

- Charging at home is convenient and like paying less than \$2 for a gallon of gasoline.
- Driving electric helps reduce greenhouse gases and improves our air quality.
- Thanks to the Clean Fuel Reward Program, EV buyers and lessees can get up to \$1000 on qualifying vehicles.

Find out more at sce.com/get1000.

Residential Energy Efficiency Loan (REEL)

If you own a single-family home, you may qualify for the REEL Program (formerly the Single Family Loan Program).

This program provides attractive financing options that can provide access to loans with favorable rates and terms for Eligible Energy Efficiency Measures (EEEMS, does not include solar). The total financed must be at least 70% EEEMS but the remaining 30% can be used for non-energy home improvements. Visit:

gogreenfinancing.com/residential

Do You Regularly Use Medical Equipment in Your Home?

If you or a household member require the regular use of electricity-operated medical equipment in your home, you may be eligible for our Medical Baseline Allocation to receive up to 16.5 kWh a day at your baseline rate. Visit:

sce.com/medicalbaseline or call 1-800-447-6620

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