



Southern California Edison
Rosemead, California (U 338-E)

Revised Cal. PUC Sheet No. 62188-E
Cancelling Original Cal. PUC Sheet No. 36849-E

Sheet 1

SOUTHERN CALIFORNIA EDISON REPAIR PERSON WAS HERE TODAY

Form 14-631

(To be inserted by utility)

Advice 3648-E

Decision _____

Issued by

Caroline Choi

Senior Vice President

(To be inserted by Cal. PUC)

Date Filed Aug 24, 2017

Effective Sep 23, 2017

Resolution _____



SOUTHERN CALIFORNIA
EDISON[®]

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Your Southern California Edison Repair Person Was Here Today

_____ / _____ / _____ at _____ a.m. / p.m.

**Your electric service may have been temporarily disconnected.
You may need to reset your clocks, automatic timers, and alarms.**

(L)(T)
(L)(T)

**At your request, we were here
to investigate:**

- No lights or loss of power
- Partial lights or partial loss of power
- Flickering lights
- Low, high, or fluctuating voltage
- Repair/replace service wires
- Other (see remarks)

Service was completed:

- Inspected facilities up to your service point. SCE facilities check out OK.
- Other (see remarks)

Service was not completed because:

- Access will be necessary for repairs to be completed
- An additional repair request has been turned in
- You will need to contact an electrician
- Customer wire problem
- Other (see remarks)

(T)

(T)

Sequence No./Meter Order No.

Remarks _____

**If you have any questions or concerns, please call (800) 655-4555
and reference the sequence number above.**

SCE 14-631 REV 12/11 (CW)

Tear off here

How Was Your Experience Today?

Troubleman: _____ SQ# _____

The Southern California Edison troubleman that helped you today is part of my team, and I welcome your comments on the experience you had. Your input is valuable as we help our crews improve the service we provide to you, and also helps us offer praise for jobs well done. This postcard will come directly to me. Thank you for your time and comments.

Supervisor: Satisfied
 Not Satisfied

Comments _____

Name: _____

May I contact you? _____ Best time to call: _____

Contact number or email address: _____



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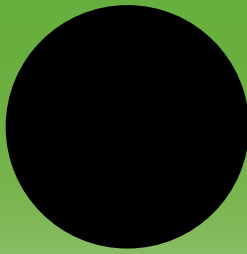
(T)

(T)



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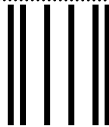


Your Southern California Edison Repair Person Was Here Today



SCE's new heavy-duty hybrid utility trucks have shown to use 30% less diesel fuel compared to similar diesel-powered trucks, and reduce CO₂ emissions by 30%.

 Tear off here



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