



Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

(Continued)

M. Vegetation Management

SCE may disconnect service to customers who do not allow access to their property for vegetation management activities, subject to the following conditions:

1. The authority to disconnect service to a customer is limited to situations where there is a breach of the minimum vegetation clearances required for power lines under the provisions in General Order (GO) 95, Rule 35, and the notification requirements of Tariff Rule 11 in effect at the time the breach is discovered.
2. The authority to disconnect service to a customer who obstructs vegetation management activities does not extend to customers that are state and local governments and agencies.
3. The authority to disconnect service to a customer is limited to one meter serving the customer's primary residence, or if the customer is a business entity, the customer's primary place of business. This one meter is in addition to disconnecting service, if necessary for public safety, at the location of the vegetation-related fire hazard.
4. Prior to disconnecting service, SCE shall follow the then current procedures and notice requirements applicable to discontinuance of service for non-payment, including the requirements applicable for sensitive customers, customers who are not proficient in English, multifamily accommodations, and other customer groups, except as set forth in section 5 below. To the extent practical, the applicable procedures and notice requirements shall be completed prior to a breach of the minimum vegetation clearances required by GO 95, Rule 35, Table 1, Cases 13 and 14.
5. For vegetation hazards that pose an immediate threat to public safety, SCE may disconnect service to the obstructing customer's residence or primary place of business at any time without prior notice, except when the customer receives service under a medical baseline allowance. If service is disconnected without prior notice, SCE shall attempt to contact the customer for five consecutive business days by daily visits to the customer's residence or primary place of business, in addition to sending a written notice, to inform the customer why service has been disconnected and how to restore service. If SCE determines that it is necessary to disconnect service to a medical baseline customer, SCE shall attempt to notify the customer by telephone prior to the service disconnection.

(To be inserted by utility)

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Issued by

Akbar Jazayeri
Vice President

(To be inserted by Cal. PUC)

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